



February 2014

## 2. Identify Out-of-Service Carriers using NLETS

After you have determined the proper motor carrier responsible for safety, use the Nlets carrier query to determine if it is under a Federal Out-of-Service Order (OOS). If it is under a Federal OOS, FMCSA has revoked their authority to operate in Interstate Commerce for safety reasons.

Inquiry capabilities via Nlets by USDOT Number for a Carrier Status Request (ACQ) and either VIN or License Plate and State for Vehicle Status Request (AVQ) is available for OOS information. If an AVQ “NOT ON FILE” response is returned, always run an ACQ query by USDOT Number to ascertain if the carrier is Out-of-Service.

### NLETS Carrier Status Response Sample - Carrier Data

Officer does a Carrier Status Request (ACQ) and enters USDOT Number 9999999

MSG FROM NLETS 3745  
ACR.AVLIC0000. TO: DEST PA07710B5  
\*MRI0056917.  
TXT  
**CARRIER IS UNDER FEDERAL OOS.  
IMMINENT HAZARD.**  
DOT/9999999.  
NAM/ABC CARTAGE INC.  
ADR/25 MAIN STREET.  
CITY/PITTSBURGH.ST/PA.ZIP/15204.  
CAR TARG-HIST IND/T.MCSIP STEP/54.MCSIP DATE/1025013.  
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PRISM Target File  
Alert Message

**Notes:** Some police laptop computers may not have access to the PRISM ACQ/AVQ queries, in that case, contact the local police dispatch center to run the query.

\*Nlets FMCSA Out-of-Service information is updated at 6AM daily and therefore not in real-time and must be verified by contacting a MCSAP inspector with access to real-time information from an FMCSA authoritative source or a call to an FMCSA office.

### **What to do if Vehicle is Out-of-Service**

If an Interstate OOS Vehicle is identified, attempt to contact a MCSAP Inspector to come to the scene and take appropriate action. If assistance is not available, document the stop by obtaining photocopies of the drivers log book, CDL license, shipping papers, registration cab card and any other available information including the origin and destination of the trip. Forward the Carrier/Vehicle information to your State Commercial Vehicle Enforcement Unit or contact your local FMCSA Office. After the fact action can be taken and penalties and sanctions can be applied.

**Be vigilant and take every opportunity to identify Out-of-Service vehicles and take appropriate action. The safety of all users of the highway is affected when vehicles continue to operate under a Federal Out-of-Service Order.**